



## NEWS RELEASE

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### PROFESSIONAL PROGRAMS HAVE OPENINGS AT USI

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Openings still are available in two courses designed to aid the professional in the workplace, offered in the fall series by the University of Southern Indiana Office of Continuing Education.

"Core Interpersonal Skills," one of the Frontline Leadership series USI offers under license by Zenger-Miller, focuses on human relations skills and how to integrate them into an effective leadership style. The class will meet three Tuesdays, starting September 24. The registration fee of \$395 (\$375 each for two or more registering together) covers lunch and materials.

An all-day workshop on "Customer Service: To Protect and To Serve" will be held Wednesday, September 25. It will cover communicating with all customers, but emphasize handling the difficult customer. The \$95 registration fee (\$85 each for two or more registering together) covers materials and lunch.

Call the USI Office of Continuing Education, 812/464-1989 or 800/467-8600, for information or to register.

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